

CLAIMS FORM

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Seller:

Name:
Address:
VAT identification:
Mobile:
E-mail:

Buyer:

Name:
Address:
VAT identification:
Mobile:
E-mail:

I hereby claim to you the goods referred to in point 2 with a description of the defect referred to in point 3. Please report me the result of the complaint within the legal deadline - max. 30 days from the date of claim.

1. Detailed description of the claimed goods (eg Name)
2. Detailed description of the defect for which the goods are claimed

Attachments:

1. **Required:** copy of invoice;
2. **Required:** claimed defected goods or photographs documenting the defect of the goods
3. *Other:*

I declare that all the information in this form is true and accurate. By signing, I confirm that I have I have read and agree to the Claims Procedure Policy at www.zuzanapetrakova.com.

In, date

.....
buyer's signature

Warning:

Use one form only for the same item - use a new form for other items.

Seller's statement:

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Based on the information given on the 1st page of the claim form, we have received your claim for goods.

We consider your claim * / DO NOT consider * justified.

(* Strike out what does not apply.)

With reference to this, we propose:

Complaint was processed on:

The complaint was handled by: Mobile:

.....
seller's signature